

September 29, 2022

# Professionalism and Practice Management Issues in Administrative Law 2022

CHAIR: **Amy Block**, Senior Legal Counsel & Appeal and Review Lead  
*College of Physicians & Surgeons of Ontario*



**October 6, 2022**

**12:00 p.m. to 1:30 p.m.**

**Total CPD Hours = 1 h Professionalism  + 30 m EDI Professionalism **

**Law Society of Ontario  
Toronto, ON**

**Webcast Only**

**SKU CLE22-01003**

## **Agenda**

**12:00 p.m. – 12:02 p.m.**

**Welcome**

Amy Block, Senior Legal Counsel & Appeal and Review  
Lead, *College of Physicians & Surgeons of Ontario*

- 12:02 p.m. – 12:25 p.m.**      **Strategies for Managing Challenging Clients**  
*Anita Szigeti, Anita Szigeti Advocates*  
*Cheryl Robinson, Refugee Law Office*
- 12:25 p.m. – 12:31 p.m.**      **Question and Answer Session**
- 12:31 p.m. – 12:54 p.m.**      **Serving Administrative Law Clients with Disabilities  
(15 m<sup>e</sup>)**  
*Lila Refaie, Bilingual Intake Lawyer and Student Programs  
Lead, Arch Disability Law Centre*  
*Mercedes Perez, Perez Bryan Procope LLP*
- 12:54 p.m. – 1:00 p.m.**      **Question and Answer Session**
- 1:00 p.m. – 1:23 p.m.**      **Virtual Hearings: Managing the Stress of Lengthy  
Hearings, Zoom Fatigue and the Experience of Racialized  
(Female) Lawyers (15 m<sup>e</sup>)**  
*Owen Goddard, Goddard & Shanmuganathan LLP*  
*Janani Shanmuganathan, Goddard & Shanmuganathan LLP*
- 1:23 p.m. – 1:30 p.m.**      **Question and Answer Session**
- 1:30 p.m.**      **Program Ends**