

# The Twelve-Minute Paralegal 2025



CHAIR: **Deborah Moriah**, *Moriah Paralegal: Legal & Administrative Services*

**December 12, 2025**

**12:00 p.m. to 2:30 p.m.**

**Total CPD Hours = 2 h 20 m Professionalism **P** + 10 m EDI Professionalism **E****

**Webcast Only**

**Law Society of Ontario**

**SKU CLE25 - 01209**

## **Agenda**

**12:00 p.m. – 12:05 p.m.**

**Welcome**

*Deborah Moriah, Moriah Paralegal: Legal & Administrative Services*

**12:05 p.m. – 12:17 p.m.**

**Notary Publics vs. Commissioner of Oaths – Key Differences and Duties**

*Laurie Marshall, Marshall Legal & Immigration Services*

- 12:17 p.m. – 12:29 p.m.**      **The Mechanics of Block Fees**
- Christopher Wight, CPA, CA, CFE, CAMS  
Team Manager – Investigation Services, *Law Society of Ontario*
- 12:29 p.m. – 12:41 p.m.**      **Understanding the Paralegal Scope of Practice**
- Alexia Bauer, Representative, Practice Supports and Resources, *Law Society of Ontario*
- 12:41 p.m. – 12:53 p.m.**      **Advertising “Do’s” and “Don’ts”**
- Christina De Palma, *De Palma & Associates Legal Services Professional Corporation*
- 12:53 p.m. – 1:05 p.m.**      **Congratulations on Getting Licensed – Now What?**
- Liz Smith, *Lyschin Paralegal Service*
- 1:05 p.m. – 1:11 p.m.**      **Question & Answer Session**
- 1:11 p.m. – 1:23 p.m.**      **Practice Directions Part 1: Where to Find and How to Keep Up with Practice Directions**
- Ashifa Alibhai, CEO & Founder, *Ahansa Legal and Mediation Services*
- 1:23 p.m. – 1:35 p.m.**      **Practice Direction Part 2: Key Updates from Tribunals Ontario**
- Sandeep Johal, Counsel, *Tribunals Ontario*
- 1:35 p.m. – 1:47 p.m.**      **Client Communication Part 1: How to Deliver Bad News**
- Lana Saleh, *Emotional Intelligence and Communication Training for Legal Professionals*

**1:47 p.m. – 1:59 p.m.**

**Client Communication Part 2: Dealing with  
Discrimination, Prejudice, and Derogatory Conduct  
(10 m 🕒)**

*Chantelle Campbell, Legal Advocacy Services*

**1:59 p.m. – 2:11 p.m.**

**Technological Competence Part 1: Staying on Top of  
Developments in AI**

*James Kosa, WeirFoulds LLP*

**2:11 p.m. – 2:23 p.m.**

**Technological Competence Part 2: Applied AI for  
Paralegals**

*Justin Rochester, Professor, Centennial College, and  
Durham College / Justin D. Rochester Legal Services*

**2:23 p.m. – 2:30 p.m.**

**Question & Answer Session**

**2:30 p.m.**

**Program Ends**