

# Client Contingency Planning 2025



CO-CHAIRS: **Kelly Anne Gerra**, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*

**Joanne MacMillan**, Director, Regulatory Services, *Law Society of Ontario*

**September 29, 2025**

**12:00 p.m. to 1:30 p.m.**

**Total CPD Hours = 1 h 30 m Professionalism P**

**Webcast**

**Law Society of Ontario**

**SKU CLE25-00905**

## **Agenda**

**12:00 p.m. – 12:05 p.m.**

**Welcome**

Kelly Anne Gerra, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*

- 12:05 p.m. – 12:15 p.m.**      **What is a Client Contingency Plan**
- Kelly Anne Gerra, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*
- 12:15 p.m. – 12:30 p.m.**      **Why Do You (and Your Clients) Need a Plan**
- Joanne MacMillan, Director, Regulatory Services, *Law Society of Ontario*
- 12:30 p.m. – 12:40 p.m.**      **Who MUST complete a Client Contingency Plan**
- Kelly Anne Gerra, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*
- 12:40 p.m. – 1:00 p.m.**      **Where to Start – A Review of Resources**
- Kelly Anne Gerra, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*
- Joanne MacMillan, Director, Regulatory Services, *Law Society of Ontario*
- 1:00 p.m. – 1:30 p.m.**      **Your Top Questions Answered**
- Kelly Anne Gerra, Counsel and Manager, Practice Management (Resources), *Law Society of Ontario*
- Joanne MacMillan, Director, Regulatory Services, *Law Society of Ontario*
- 1:30 p.m.**      **Program Ends**