

Managing High Conflict Personalities for Lawyers and Paralegals

CHAIR: **Bill Eddy**, LCSW

Chief Innovation Officer, *High Conflict Institute*

October 29, 2021

12:00 p.m. to 2:00 p.m.

Total CPD Hours = 2 h Professionalism 

Webcast

Law Society of Ontario

Toronto, ON

SKU CLE21-01011

Agenda

12:00 p.m. – 12:05 p.m.	Welcome and Opening Remarks
12:05 p.m. – 12:50 p.m.	Understanding High Conflict Personalities and Behaviour, including What NOT to Do
12:50 p.m. – 1:00 p.m.	Question and Answer Session
1:00 p.m. – 1:50 p.m.	Managing High Conflict Personalities as Clients and in Litigation, Negotiation, and Mediation
1:50 p.m. – 2:00 p.m.	Question and Answer Session
2:00 p.m.	Program Ends