

Introduction to Statutory Accident Benefits for Paralegals

CHAIR: **Phyllis Bergmans**, Paralegal, FCIP, Executive Director,
Kompass Claims Management Group Inc.

September 14, 2023

1:00 p.m. to 3:30 p.m.

Total CPD Hours = 2 h Substantive + 30 m Professionalism ^P

Law Society of Ontario

SKU CLE23-00903

Agenda

- | | |
|------------------------------|---|
| 1:00 p.m. – 1:05 p.m. | Welcome

Phyllis Bergmans, Paralegal, FCIP, Executive Director,
<i>Kompass Claims Management Group Inc.</i> |
| 1:05 p.m. – 1:35 p.m. | Introduction to Statutory Accident Benefits (15 m ^P)

Phyllis Bergmans, Paralegal, FCIP, Executive Director,
<i>Kompass Claims Management Group Inc.</i> |
| 1:35 p.m. – 2:05 p.m. | Minor Injury Guideline v. Non-Catastrophic Know the Difference

Phyllis Bergmans, Paralegal, FCIP, Executive Director, <i>Kompass
Claims Management Group Inc.</i> |
| 2:05 p.m. – 2:15 p.m. | Break |

2:15 p.m. – 2:25 p.m.

Question and Answer Session

2:25 p.m. – 2:55 p.m.

Section 33 and Section 44 Requests

Crystal Krandel, Paralegal, *Alternative Dispute Resolution Consultant - Accident Benefits Claims*

2:55 p.m. – 3:30 p.m.

Overview to Statutory Accident Benefit Forms (15 m )

Phyllis Bergmans, Paralegal, FCIP, Executive Director, *Kompass Claims Management Group Inc.*

Crystal Krandel, Paralegal, *Alternative Dispute Resolution Consultant - Accident Benefits Claims*

3:30 p.m.

Program Ends