

Practice Management and Professionalism Updates 2026

Launch: July 3, 2026

Total CPD Hours = 1 h Professionalism 

Law Society of Ontario
On-Demand

SKU CLE26-0074001-D-VID

Agenda

Module 1 – 14 m

Client Communication Part 1 : How to Deliver Bad News
(Originally presented at The Twelve-Minute Paralegal 2026 on December 12, 2025)

Lana Saleh, *Emotional Intelligence and Communication Training for Legal Professionals*

Module 2 – 17 m

Civility and Professionalism – In and Out of the Courtroom
(Originally presented at Practical Tips from the Bench on April 16, 2026)

The Honourable Justice Lucille Shaw, *Ontario Superior Court of Justice*

The Honourable Justice Tracey Nieckarz, *Ontario Superior Court of Justice*

The Honourable Justice Sandra Nishikawa, *Ontario Superior Court of Justice*

Module 3 – 13 m

Demystifying Neurodiversity and Understanding the Strengths of Neurodiverse Individuals and Challenges They May Face

(Originally presented at Neurodiversity in the Law 2025 on November 26, 2025)

Dr. Gurdeep Parhar, *Adult ADHD Centre*

Module 4 – 15 m

How to Manage Your Books and Records

(Originally presented at the 19th Solo and Small Firm Conference: The How-To Toolkit on June 19, 2025)

Deborah Loh, Spot Auditor, Practice Audits,
Law Society of Ontario

Program Ends

Practice Management and Professionalism Updates 2026 – Civil Litigation

Total CPD Hours = 30 m Professionalism ^P

Law Society of Ontario
On-Demand

SKU CLE26-0074002-D-VID

Agenda

Module – 30 m

Practice Management and the Client Relationship
*(Originally presented at Civil Litigation Fundamentals 2024
on October 8, 2024)*

Daniela Pacheco, *Neinstein LLP*

Effective MVA Discovery
*(Originally presented at the 8th Motor Vehicle Litigation
Summit - Day One - on September 16, 2025)*

Ashley Dunkley, *TD Insurance*

Erika Tower, *Lerners LLP*

Practice Management and Professionalism Updates 2026 – Corporate/Commercial

Total CPD Hours = 30 m Professionalism ^P

Law Society of Ontario
On-Demand

SKU CLE26-0074003-D-VID

Agenda

Module – 30 m

Retainers and Relationships: Building Clarity and Trust in Complex Corporate Deals

*(Originally presented at Buying or Selling a Business 2026
on March 24, 2026)*

Lana Saleh, *Emotional Intelligence and Communication
Training for Legal Professionals*

Safiyya Vankalwala, PracticePRO Manager & Counsel,
Lawyers' Professional Indemnity Company (LawPRO®)

Practice Management and Professionalism Updates 2026 – Criminal Law

Total CPD Hours = 30 m Professionalism ^P

Law Society of Ontario
On-Demand

SKU CLE26-0074004-D-VID

Agenda

Module – 30 m

Prosecutorial Discretion – Point/Counter Point

(Originally presented at The Six-Minute Criminal Lawyer 2026 on April 25, 2026)

Katie Doherty, Crown Counsel, Crown Law Office -
Criminal, *Ministry of the Attorney General*

Prosecutorial Discretion – Point/Counter Point

(Originally presented at The Six-Minute Criminal Lawyer 2026 on April 25, 2026)

Frank Addario, *Addario Law Group LLP*

Dealing with Challenging Jurists

(Originally presented at The Six-Minute Criminal Lawyer 2026 on April 25, 2026)

Allison Craig, *Posner Craig Stein LLP*

Pitfalls for Defence Conduct in Jury Trials

*(Originally presented at The Six-Minute Criminal Lawyer
2026 on April 25, 2026)*

Monte MacGregor, *MacGregor Warth LLP*

Remedying Miscarriages of Justice

*(Originally presented at The Six-Minute Criminal Lawyer
2026 on April 25, 2026)*

Pamela Zbarsky, *Innocence Canada*

Practice Management and Professionalism Updates 2026 – Family Law

Total CPD Hours = 30 m Professionalism **P**

Law Society of Ontario
On-Demand

SKU CLE26-0074005-D-VID

Agenda

Module – 30 m

Indigenous Presentation

(Originally presented at the 20th Family Law Summit on March 26, 2026)

The Honourable Justice Heather Mendes,
Ontario Court of Justice

Simon Fisch, *Clarke Child & Family Law Professional Corporation*

Shawn Richard, TEP, A. *Shawn Richard Family and Estate Law*

Scott Robertson, C.S., *Metallic Law, Barristers & Solicitors*

Practice Management and Professionalism Updates 2026 – Immigration Law

Total CPD Hours = 30 m Professionalism 

Law Society of Ontario
On-Demand

SKU CLE26-0074006-D-VID

Agenda

Module – 30 m

Approaches to Challenging Requests

(Originally presented at Immigration Law Essentials and Updates 2025 on October 9, 2025)

Laura Best, *Laura Best Immigration Law*

Sarah Fagan, *Fagan Immigration Law Professional Corporation*

Andrew Koltun, *Koltun Law Professional Corporation*

Tamara Mosher-Kuczer, C.S., *Lighthouse Immigration Law*

Jenny Rokhline, *Legally Canadian*

Zeynab Ziaie Moayyed, *Visa Law Group Professional Corporation*

Practice Management and Professionalism Updates 2026 – Paralegal Practice

Total CPD Hours = 30 m Professionalism **P**

Law Society of Ontario
On-Demand

SKU CLE26-0074007-D-VID

Agenda

Module – 30 m

The Mechanics of Block Fees

(Originally presented at The Twelve-Minute Paralegal 2025 on December 12, 2025)

Chair: Deborah Moriah, *Moriah Paralegal: Legal & Administrative Services*

Christopher Wight, CPA, CA, CFE, CAMS
Team Manager – Investigation Services, *Law Society of Ontario*

Advertising “Do’s” and “Don’ts”

(Originally presented at The Twelve-Minute Paralegal 2025 on December 12, 2025)

Chair: Deborah Moriah, *Moriah Paralegal: Legal & Administrative Services*

Christina De Palma, *De Palma & Associates Legal Services Professional Corporation*

Question & Answer Session

Chair: Deborah Moriah, *Moriah Paralegal: Legal & Administrative Services*

Christopher Wight, CPA, CA, CFE, CAMS
Team Manager – Investigation Services, *Law Society of Ontario*

June 18, 2026

Practice Management and Professionalism Updates 2026 – Real Estate Law

Total CPD Hours = 30 m Professionalism **P**

Law Society of Ontario
On-Demand

SKU CLE26-0074008-D-VID

Agenda

Module – 30 m

Real Estate Claims Update & Wire Transfers to Fraudsters
*(Originally presented at the 23rd Real Estate Law Summit-
Day Two on April 23, 2026)*

Safiyya Vankalwala, Practice PRO Manager & Counsel,
Lawyers' Professional Indemnity Company (LAWPRO®)

Practice Management and Professionalism Updates 2026 – Wills & Estates Law

Total CPD Hours = 30 m Professionalism **P**

Law Society of Ontario
On-Demand

SKU CLE26-0074009-D-VID

Agenda

Module – 30 m

Mental Health Issues and Estates Practice

*(Originally presented at The Six-Minute Estates Lawyer
2026 on April 15, 2026)*

Chair: Andrea Hill, *TMA Law*

Jonathan Keslassy, *Keslassy Freedom Gelfand LLP*

Best Practices for Taking Will Instructions from Vulnerable Clients and Clear Client Reporting

*(Originally presented at The Six-Minute Estates Lawyer
2026 on April 15, 2026)*

Chair: Andrea Hill, *TMA Law*

Kathleen McDormand, *Borden Ladner Gervais LLP*

Technology Tools in Estates & Trusts

*(Originally presented at The Six-Minute Estates Lawyer
2026 on April 15, 2026)*

Chair: Andrea Hill, *TMA Law*
M. Jasmine Sweatman, C.S., TEP, *Sweatman Law*
Professional Corporation

Red Flags in Client Interviews: Identifying Signs of Elder Abuse

(Originally presented at The Six-Minute Estates Lawyer
2026 on April 15, 2026)

Chair: Ian Hull, C.S., TEP, LSM, *Hull & Hull LLP*

Kavina Nagrani, C.S., TEP, *NIKA LAW LLP*