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Solo and Small e-Brief

Solo Lawyer Spotlight: Susan Blackwell

Sole Practitioner, [Blackwell Family Law](#)



Susan is a family law lawyer working as a freelance lawyer in the Toronto area. She works with individuals and other family law lawyers on all types of family law matters, providing unbundled legal services on a project-by-project basis.

We asked Susan about her background, practice and the challenges that she faces as a solo practitioner.

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Practice Trend: Creating Client Value: 15 Best Practices for Client Feedback Surveys

We all know client feedback surveys can offer valuable information. If you've been holding off—perhaps because you don't want to bother your clients—don't. The good news is that more than 70 percent of Fortune 500® GCs understand that such surveys are “important” or even “critical” to good lawyer-client relationships, according to a recent Altman Weil Pensa survey.

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